



Dallas Housing Authority



3939 N. Hampton Rd., Dallas, TX 75212 | Phone: 214.951.8300 | Fax: 214.951.8800 | www.dhadal.com

The Dallas Housing Authority (DHA) is excited to announce the new Landlord Portal for current Owners and Agents participating in the Housing Choice Voucher Program! The Landlord Portal will offer many convenient services beginning **November 1, 2011** by providing you easy access to your monthly direct deposit statements, IRS-1099's, Housing Quality Standards (HQS) inspections, and MORE. To access the Landlord Portal, please visit the website <https://wp.dhadal.com> beginning **November 1, 2011**.

This new and exciting service is a direct result of constructive feedback from our Landlord Partners, and will enhance our continuing mission to provide quality customer service to our clients and partners. Additionally, this new service will eliminate the need to mail approximately 7,000 monthly deposit statements to our participating landlords; saving time, money, and reducing the impact to our environment. This new online system offers quick access to your payment information; including 14 months of payment history. We believe this real-time tool will be a benefit to all of our owners and agents.

To access this secure system, please logon to <https://wp.dhadal.com> and follow these quick, easy steps:

1. Select your Self service option: **«Type Long»**
2. Enter your user ID: **«UserName»**
3. Enter your temporary password: **DHA«Type»XXXX** (XXXX represents the last four digits of your Tax ID number)

As a security measure, your password is not included in this letter; however, if for any reason you do not remember the last four digits of your Tax ID, please refer to your most recent IRS-1099 provided to you by DHA.

Once you have successfully logged in, you will be prompted to enter a new password; this password will be required when accessing the system in the future. You will also be required to provide additional information related to your profile that will assist us in providing quality communications to you in the future.

The Dallas Housing Authority Voucher Program is confident this enhancement will greatly increase our customer service and better serve our landlords. If you have any questions, please contact customer service at (214) 640-6800.

Sincerely,

Samuel Grader

Vice President – Housing Choice Voucher Program